# A university's experience in linking innovation and international collaboration to facilitate change in the healthcare eco-system

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# Aim of presentation

To discuss the **experience of RSU** in the promotion of **innovation** in the domestic **healthcare eco-system** through an **international partnership** 



### **Brief overview of RSU**

- Established in **1950**
- 3rd largest public university in Latvia
- 9100 students from over 50 countries at all levels of study
- 68 programmes of study in **health** and **social sciences**
- 9 faculties, 5 research institutes, 12 laboratories, 1 medical education technology centre, 1 technology transfer office
- Research priority areas oncology, occupational and environmental health, infectious diseases and immunology, regenerative medicine and tissue bioengineering



# Domestic context



### Healthcare in Latvia





- The EU's highest avoidable mortality rate, mostly due to cardiovascular diseases and cancer
- Risk factors: smoking, alcohol consumption and obesity
- Health system **underfunded 5.8%** of GDP (EU avg 9.9%)
  - "> Health expenditure per capita -1,071 EUR (EU avg -2,797 EUR)
  - >> 57% of health spending publicly funded (EU avg 79%)
- High **barriers to healthcare access:** financial barriers, quotas and waiting times, geographic coverage
- Unmet medical needs fourth highest share in the EU
- Understaffed **health workforce**, especially nurses
- Large income, education and gender disparities



# Innovations in Latvia

- Moderate Innovator (24th out of 28 countries)
- **GDP** spent on **R&D** 0.5% (EU avg 1.96%)

#### Strongest dimensions

Innovation-friendly environment - broadband penetration and opportunity-driven entrepreneurship

**Finance & support** – venture capital expenditures

#### Weakest dimensions

**Firm investment** – R&D expenditure in the business sector, enterprise provided ICT training

**Innovators** – SME products/process, marketing/organisational and in-house innovations

# European Innovation Scoreboard 2018

# Universities and innovation

While we [universities] retain our core mission of educating the next generation and cultivating new forms of knowledge, universities must also embrace our ever-expanding role in **driving** innovation and catalysing economic development.

Dr. Farnan Johanian

President, Carnegie Mellon University World Economic Forum 2018

# Roles of the university in innovation (Johanian, 2018)



Fostering entrepreneurship



Encouraging collaboration with the private sector



Promoting diversity and inclusion



Exploring the nexus of technology and society



## **RSU** and innovation

#### Entrepreneurial culture

- Entrepreneurship as part of study curriculum
- Open University for professionals
- Student involvement in research teams
- Modern medical education technologies integrated into study curriculum
- Student Innovation Programme

#### Diversity and inclusions

- Diverse teaching staff
- International diversity of students
- Strong international partnerships
- Well-established connections with diverse constituencies in the local healthcare system

# **RSU**

#### Collaborations with the private sector

- Technology Transfer Centre
- Shared use of research labs
- Scholarships and internships
- Faculty Councils
- Faculty field visits to enterprises

#### Nexus of technology and society

- Interdisciplinary studies and research
- Science communication and other public events

# RSU's experience with EIT Health

# EIT Health Regional Innovation Scheme (RIS)



- Initiative by the **European Institute of Innovation and Technology** (EIT)
  - » To bring together the Knowledge Triangle academia, research and business through various Knowledge and Innovation Communities (KIC)
- RIS, introduced in 2014, as part of the Health KIC to boost innovation in European countries and regions that are classified as «modest and moderate innovators»
- Designated hubs as local connectors
- Hubs encourage cooperation within the actors of local knowledge triangle to facilitate the development of local competencies and resources for better output

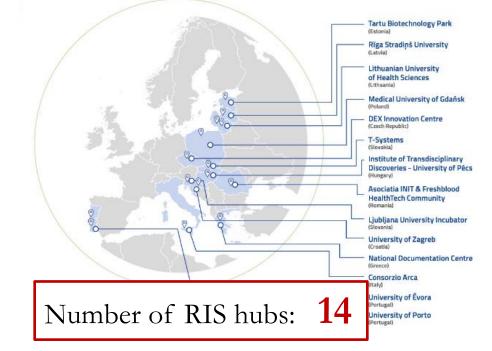
# **EIT Health RIS**

### Key challenges

- » To promote healthy living
- » To support active aging
- » To improve healthcare

#### Actions

- » Engagement in education and business creation programmes
- » Asset mapping and mentoring
- » Project development
- » Local eco-system development and action planning
- » Best practice observation



# Internal stakeholders: Setting-up an institutional structure

#### Obtaining support within the institution

Senior management

Strategic units/individuals at the University

#### Exploring the institutional resources

Innovation-minded units and individuals

Areas of expertise

Existing and possible collaborations

Ideas and opportunities

Ties with other stakeholders

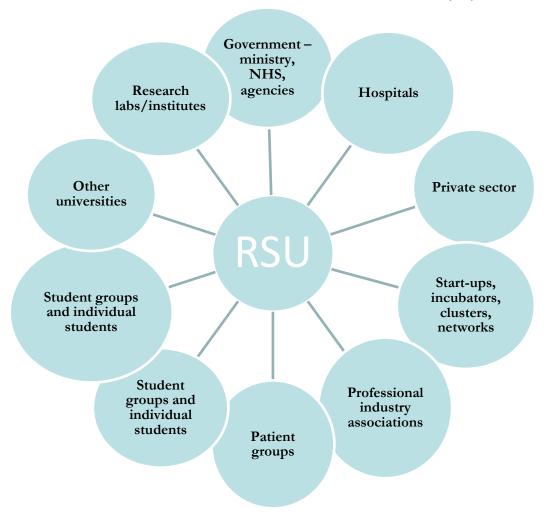
#### Developing a working structure

Creating teams and dividing responsibilities
Establishing internal channels of communication
Administration of the project
Strengthening the entrepreneurial culture

## Internal stakeholders - lessons learned

- **Institution-wide** initiative
- Many separate parts, but not a well-connected system
- Understanding of **institutional assets** (e.g., expertise, contacts, prior projects, etc.)
- Mediating different organisational cultures
- Language and the international component

# Diversity of external stakeholders (1)



# Diversity of external stakeholders (2)

- Healthcare
   Digitalisation/IT
  - Communication
  - Entrepreneurship
  - Policy
  - Law
  - Humanities

- Public
- Private
- NGOs
- Public-private partnerships

# Individuals

# External stakeholders: Understading the national eco-system

#### DIRECT BENEFICIARIES

#### **ENABLING PARTNERS**

Identifying key stakeholders and assessing their needs

Mapping key stakeholders Understanding their needs Identifying ways to engage them Soliciting resources - contacts and networks, decisions and policies, expertise, channels of communication, logistics

Engaging in collaborative tasks – organising mutual events, disseminating information, etc.

#### Serving as a connector

Establishing ties between direct beneficiaries, introducing beneficiaries to enabling partners and vice versa, connecting external stakeholders with EIT Health and other RIS hubs



# External stakeholders – lessons learned

- Different stakeholders have **different needs** and **approaches to communication**
- Diversity of institutional cultures that need to work together
- Long-term relationships result in trust that extends to other activities
- Significant part of work involves **new partnership building**
- Standing out from the competition

# International stakeholders: Creating international networks

#### EIT Health HQ

#### Other hubs in Europe

Other international stakeholders (e.g., partner universities, international organisations, etc.)

Resources and support, advising and mentoring, asset mapping and exercises, mutual activities, supervision and reporting relationships

Advice and experience sharing, best practice examples, brainstorming, mutual projects and activities, ties with actors in other ecosystems

Knowledge and experience, contacts and networks, opportunities, mutual activities

## International stakeholders - lessons learned

- Expanding the *horizon* new mindset
- A new set of **resources**
- Provides a **frame of reference** and enhances **international competitiveness**
- Potential for an access to international investors and markets
- Intercultural competencies and language

Some examples

# Student hackathon: Break the Health Code!



- Theme: reaching underprivileged social groups with health messages
- Problem issue identified by the NHS
- Interdisciplinary teams: health, communication, IT, policy, business, etc.
- Involvement of professional mentors and jury
- Organisers Ministry of Health, NHS and RSU

# **Business Creation Programme Roadshow**



Information about the EIT
Health business creation
programmes and
opportunities for
networking



# Design thinking methodology workshops



A series of workshops for public and private sector healthcare professionals

# FORTH innovation training programme



An intensive train-thetrainer course on an innovation methodology Summary

# Gains for the university (and the ecosystem)

- Promotion of the **entrepreneurial culture** at the institution and eco-system
- A better understanding of institutional assets and asset gaps
- Additional resources
- Strengthening of the **institutional position** in the local ecosystem
- New partnerships at home and abroad
- International expertise
- Integration in the European networks

# Some challenges

- How to measure the **effectiveness of the activity**?
- How to overcome differences in institutional cultures and individual worldviews?
- How to successfully **combine technical innovations with the social component**?

#### Dr. Ana Mari Cauce

President, University of Washington THE Asia Universities Summit 2016

At its core, innovation is not simply a proxy for technology. It's not a device or an application or a startup: it's a mindset. It's a philosophy for how to approach problems in new ways, through the eyes of different and diverse people, some of whom have been invisible or ignored for generations.

Thank you!