



GLASGOW 2005

3rd EUA Convention of European Higher Education Institutions

Glasgow, 31 March – 02 April 2005

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3rd EUA Convention of European Higher Education Institutions

Glasgow, 31 March - 02 April 2005

HOSTS

Professor Andrew Hamnett, Principal and Vice-Chancellor, University of Strathclyde
Sir Muir Russell, Principal and Vice-Chancellor, University of Glasgow
Dr Ian Johnston, Principal and Vice-Chancellor, Glasgow Caledonian University

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Convention Websites

EUA Convention website: www.EUAconvention.org
Convention website at Strathclyde: www.eua-strath.org

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MESSAGE FROM HOSTS

The Universities of Strathclyde, Glasgow, and Glasgow Caledonian are delighted to welcome delegates to the 3rd EUA Convention of European Higher Education Institutions and the 4th EUA General Assembly. This Convention occupies a critical point in the evolution of the Bologna Project: it is roughly half way along the journey that European Universities set for themselves in creating a common set of qualifications and a common HE framework in Europe. It is a time both to take stock of this journey and to prepare a substantial contribution to the meeting of Education Ministers in Bergen, later in 2005, through the planned Glasgow Declaration.

Universities operate on the global stage while engaging with their local and regional communities. Many are members of international consortia, such as the European Consortium of Innovative Universities or *Universitas 21*, which encourage familiarity with the problems and strengths of partners in other European countries, and which are recognised as critical to the success of Bologna as a means of internationalising education. The Universities here in Glasgow are no exception, and have complementary strengths that reflect a wide range of expertise, as well as a multiplicity of international links.

The Convention offers an excellent platform for the discussion of current trends and future direction in higher education in Europe, and an important opportunity to listen to distinguished experts in the field during the Plenary Sessions, contribute to issues of common import during the breakout sessions, share experiences, renew old acquaintances and make new friends.

The Convention is particularly opportune for the UK, which is keen to realise the aspirations of Bologna. It is fitting that the Convention should be hosted in a City that has played a pivotal role in international trade, invention and the exchange of ideas. Today, Glasgow is an historic City which has renewed and regenerated itself as a vibrant and dynamic metropolis. We very much hope that delegates to the Convention will enjoy the remarkable range of attractions in the City, which reflect both its heritage and its modernity: museums, galleries, architecture, shopping centres, concert halls and fine restaurants. These combine to offer an experience that would be difficult to better anywhere.

Finally, we would like to offer our thanks to the Scottish Executive in Edinburgh and the Department for Education and Skills in London for their support. We would also like to thank the Convention organisers both here in Glasgow and in the EUA itself for their tireless efforts, which we are confident will lead to an excellent conference.

Professor Andrew Hamnett

Sir Muir Russell

Dr Ian Johnston

Principal and Vice-Chancellor
University of Strathclyde

Principal and Vice-Chancellor
University of Glasgow

Principal and Vice-Chancellor
Glasgow Caledonian University

November 2004

Pre-Convention Visits to the Universities in Glasgow **Wednesday 30 March 2005**

To give a flavour of the innovative academic programmes and research being conducted at the three host universities in Glasgow, a series of parallel visits and Seminars have been arranged for Wednesday 30 March 2005.

All attendees to the Glasgow 2005 Convention are invited to visit the Universities of Strathclyde, Glasgow and Glasgow Caledonian to meet with academic colleagues and to learn about new trends and directions and the recent developments taking place in Glasgow. Senior academics from the three universities will address the attendees on a range of topics. Details, along with registration information will be available on the following web-site: www.eua-strath.org

I. INTRODUCTION AND PROGRAMME

1. INTRODUCTION

I. The Glasgow Convention

The Glasgow Convention provides a unique forum for Europe's universities, other higher education institutions and partners to discuss the increasingly important role of institutions and students in implementing Bologna and in making the knowledge society a reality for Europe's citizens everywhere.

This third EUA Convention is particularly important for EUA and for the Bologna process. The Convention takes place four years after the establishment of the association in Salamanca and will see the election of a new President and Board. In terms of the Bologna process, it marks the half way mark to 2010, and comes at a time when the importance of investing in education and research for Europe's economic and social development is widely recognised and much debated across the continent.

The Convention is the opportunity for the higher education community to demonstrate that Europe needs strong universities in order to meet these different challenges successfully.

EUA's specific objectives in Glasgow are thus to:

- situate the Bologna reforms in the wider debate on the role of the university in society
- identify key challenges for institutions in the next phase, based on the TRENDS IV report
- demonstrate why and in what ways strong universities are essential to their successful implementation and to Europe's transition to a knowledge society

Based on two days of discussions, EUA will draw conclusions, set priorities and make recommendations for action both to governments and higher education institutions. Thus, the intention is to arrive at an Action Agenda for strengthening Europe's universities and for demonstrating their crucial role in implementing Bologna and meeting Europe's economic and social development goals over the next decade.

These conclusions will provide the input for the Glasgow Declaration to be endorsed by the EUA's Council on 15 April 2005, and presented to European Ministers of Education on 19 May 2005 in Bergen.

II. Programme

EUA's 2003 Graz Declaration underlines the central role of universities to European society and to the development of a Europe of knowledge. The intention in Glasgow is to take this a step further by identifying why we need strong institutions to reach this goal, explaining their crucial role as essential links in the chain/relays to bring about sustainable change, and how this relates to the context in which universities function, their mission and the necessary preconditions for them to be able to act.

Discussions in Glasgow will be structured around the following three axes and 5 themes:

- 1) The **context in which universities function**, concentrating on the role of the institution in:
 - a) maintaining core university values while responding to the rapidly changing environment
 - b) developing partnerships with stakeholders at local, national, European and international level while preserving institutional autonomy and choice

- 2) The **multiple mission of the university** that encompasses teaching, research and knowledge transfer/service to society, highlighting the role of the institution in:
 - a) fostering the integral link between teaching and research and enhancing the unique role of the universities in training young researchers;
 - b) managing major reform in the teaching and learning process related to the implementation of the Bologna Process;
- 3) The **preconditions that enable institutions** to respond to their environment and fulfil their mission, focusing on the role of institutions in:
 - a) the promotion and improvement of quality;
 - b) responding to increasing financial constraints and their impact on institutional governance and management;

III. Organisation of the Convention

The main issues related to each of these themes and the draft conclusions of the Trends IV report will be presented in plenary session I on Day 1 of the Convention (Thursday, 31 March). On Friday, 1 April (Day 2), a **roundtable discussion with key stakeholders** will launch the discussion of the main themes which will be developed further in **2 rounds of Working Group discussions** during the day. **EUA's major international partners** will be invited to comment on European developments from their perspective.

Professor Peter Gaehtgens, President of the German Rectors' Conference will be the General Rapporteur for the Conference. He will draw **preliminary conclusions** from the different debates in the final plenary session on Saturday morning, 2 April (Day 3).

IV. Glasgow Declaration

Following the Conference, the General Rapporteur will work together with the EUA President and Board to prepare **the Glasgow Declaration that will be adopted by the EUA Council on 15th April 2005**, and subsequently transmitted, together with the TRENDS IV Report, to the European Ministers of Education for their Bergen meeting. In parallel, after the Conference, the results of the discussions will be fed into the work of the Bologna Follow-Up Group and thus into the drafting process for the Bergen Communiqué.

V. Thematic areas

The key issues to be addressed in the Working Groups are outlined below. All participants will receive a copy of the "Glasgow Reader" that will include background texts and discussion documents on each theme.

1. **Core values for European universities in responding to evolving societal needs?**

Discussions on this theme will build on the discussions that took place at the June 2004 EUA Conference in Torino entitled "Charting a Course between Public Values and Commercialisation: Prices, Values and Quality" and at the EUA March 2004 Marseille Conference "Universities and Society: Engaging Stakeholders". The goal will be to reach a consensus on the core values that define universities in the 21st century and the role of the institutions in seeking to respond to increased and more diverse societal demands, to continued massification and the related pressures on public funding and to the challenges of accelerated globalisation. Discussions will also explore the nature of evolving societal needs and their implications for the role of universities in society, notably in forging links with a wide variety of stakeholders at local, national and international level. Questions will be raised both in relation to 'external' partnerships as well as to the role of different stakeholders in universities' decision-making processes, in particular in terms of reconciling the relatively short-term goals of stakeholders and the long-term mission of the university.

2. **How can universities enhance their research mission?**

The Graz Declaration highlighted the role of universities in ensuring the integral link between teaching and research, in particular through their unique role in the training of researchers. Discussions in Glasgow will take forward this issue based on the results of the EUA October 2004 Maastricht Conference entitled "Research Training as a Key to the Europe of Knowledge". One main priority will be to consider the implications for institutions in the development and implementation of their research policies and strategies, also in relation to mobility and the related career development of young researchers. However, university research goes beyond the question of doctoral training and therefore discussions in Glasgow will also touch on other important issues for institutions, for example in relation to the financing of research and innovation, as universities seek to consolidate their position as major research actors in Europe.

3. **How to implement sustainable Bologna reforms in higher education institutions?**

Discussions on this theme will concentrate principally on issues that emerge from the TRENDS IV report on institutional experience with implementing Bologna. The results of *EUA projects* and the ongoing round of Bologna Seminars will also be incorporated. Progress made since early 2003 on the issues highlighted in TRENDS III and the Graz Declaration will be debated as well as emerging issues since then. These include: consolidating ECTS as a means to restructure and develop curricula; involving academics, students, professional organisations and employers in redesigning the curricula; continuing to define and promote employability skills in a broad sense and ensuring that first cycle programmes offer the option of entering the labour market; the place of learning outcomes in the elaboration of an overarching European qualifications framework. The discussion will also focus on two transversal issues crucial for the success of the Bologna Process that institutions must bear in mind, namely the European dimension and the social dimension of their activities.

4. **How can institutions improve quality in European higher education?**

The Graz Declaration underlines the importance of strong institutions for promoting internal quality and sets out principles for a European dimension to external quality assurance. The Berlin Communiqué confirms that the core responsibility for ensuring internal quality lies with higher education institutions and asks EUA, EURASHE and ESIB to cooperate with ENQA in producing a report that will propose standards, guidelines and procedures for QA and a methodology for the evaluation of QA Agencies. Quality is thus quite clearly at the heart of the Bologna process and of EUA's action. Theme 5 will take up both of these elements and discussions will focus on issues emerging from EUA's activities in promoting a quality culture inside institutions as well as on the implications for institutions of the conclusions of the European QA deliberations.

5. **How to finance European higher education?**

All across Europe, public funding for higher education is increasingly limited and both systems and institutions are facing difficult dilemmas in terms of searching for alternative income streams. The discussions in Glasgow will focus both on analysis of the changing role of the state and the different models under discussion as well as the implications for institutional autonomy and for the governance and management of institutions. In order to be able to identify possible institutional responses to tackling these complex issues both the threats and opportunities resulting from the search for different income streams will be discussed. Thus the implications for individual institutions and the sector as a whole of continued massification and limited public resources in terms of financing the system, mission differentiation and institutional governance and management will be investigated.

2. PROGRAMME

Wednesday 30 March

- **Credentials Committee** Glasgow Caledonian University
09.00 – 10.00

- **Meeting with key players** Glasgow Caledonian University
10.00 – 12.00

- Lunch** *University of Strathclyde*
12.00 – 13.30

- **Secretaries General** University of Strathclyde
12.30 – 14.30

- Coffee break** University of Strathclyde
14.30 – 15.00

- **Council meeting** University of Strathclyde
15.00 – 17.00

- Welcome Reception** *University of Strathclyde*
Barony Hall
19.00 – 21.00

Thursday 31 March

- **General Assembly** University of Glasgow
09.30 – 13.00

- Lunch** University of Glasgow
13.00 – 14.00

- **Convention** University of Glasgow
14.00 – 15.00 **Opening ceremony**
Muir Russell, Principal and Vice-Chancellor, University of Glasgow
Scottish Executive Minister
EUA President

- 15.00 – 16.30 **Plenary session I**
Chairs: Andrew Hamnett, Principal and Vice-Chancellor,
University of Strathclyde, and EUA President
 - UK Secretary of State for Education and Skills
 - Ján Figel, European Commissioner for Education, Training,
Culture and Multilingualism
 - Introduction to the Convention by Eric Froment

- 16.30 – 17.00 Coffee break

- 17.00 – 18.00 **Plenary session II**
Chair: Christina Ullenius, Rector, Karlstad University
 - Presentation of Trends IV: Sybille Reichert & Christian Tauch
followed by discussion

- 20.00 – 22.00 *Civic reception*
(Glasgow City Chambers)

Friday 01 April

- **Convention** University of Glasgow
- 09.00 – 11.00 **Plenary session III: Higher Education and Research: 2 Pillars of a European Knowledge Society**
- Chair: Ian Johnston, Principal and Vice-Chancellor, Glasgow Caledonian University
- Keynote speech from Janez Potočnik, European Commissioner for Science and Research
- Chair: André Oosterlinck, Rector, Catholic University of Leuven
- International Response to the European Debate: panel with respondents from Africa, Asia, Latin America, North America
- 11.00 – 11.30 *Coffee break*
- 11.30 – 13.00 **Working group session I**
- 13.00 – 14.30 *Lunch*
- 14.30 – 16.00 **Plenary session IV: Stakeholder panel**
- Chair: Roland Vermeesch, President of EURASHE
- Panel with representatives of students, governments and social partners
- 16.00 – 16.30 *Coffee break*
- 16.30 – 18.00 **Working group session II**
- 20.00 – 22.30 *Gala evening
(Glasgow Science Centre)*

Saturday 02 April

- **Convention** University of Glasgow
- 09.00 – 11.00 **Plenary session V: Conclusions & Recommendations from the Working Groups**
Chair: Jaak Aaviksoo, Rector, University of Tartu
 - Main conclusions and recommendations from the working groups
- 11.00 – 11.30 *Coffee break*
- 11.30 – 13.00 **Closing ceremony**
Chair: EUA President
 - General report by the General Rapporteur Peter Gaehtgens
 - Next steps to Bergen by the EUA President
- 13.00 – 14.30 *Lunch*

II. GENERAL INFORMATION

1. THE CITY OF GLASGOW

Glasgow is undoubtedly one of Europe's most dynamic Cultural Capitals: steeped in culture, rich in history, but above all, alive with a vibrancy and excitement that oozes from its elegant streets, squares, parks and gardens. Following its reign as Cultural Capital of Europe in 1990, for Glasgow any year is just as exciting for the arts, entertainment, and a host of other pursuits. The City has long been established as Scotland's foremost cultural centre. It is home to Scottish Opera, the Royal Scottish National Orchestra, Scottish Ballet, and several world-ranking theatre companies.

Glasgow's extensive art collections are world famous, such as the renowned Burrell Collection, housed in its own purpose-built gallery. In nearby Paisley discover how the famous Paisley Pattern evolved.

Around the city there are numerous reminders of Glasgow's impressive architectural heritage, including some of the finest Victorian architecture in Europe. Equally remarkable are the unique styles of Charles Rennie Mackintosh and Alexander "Greek" Thomson.

Glasgow's rich history of culture, enlightenment, and opportunity, has produced numerous thinkers, innovators, scientists and engineers that have changed the world. A few examples include: Adam Smith, the economist; Lord Kelvin, the physicist; James (Paraffin) Young, the developer of the shale oil industry; Thomas Lipton, the tea tycoon; Joseph Lister, of antiseptic fame; and John Logie Baird, the inventor of television.

In this most vibrant of destinations you can enjoy some of the best shopping, wining and dining around. From the land that invented golf, Greater Glasgow and Clyde Valley's sporting facilities are second to none. Glasgow is the largest shopping destination outside London with 650,000 sq. metres with famous pedestrian retail streets such as Sauchiehall Street, Buchanan Street and Argyle Street.

Glasgow, affectionately called "the dear green place" has over seventy beautiful parks and gardens, all set in an area surrounded by some of Western Europe's most attractive scenery.

For more information please consult : <http://www.seeglasgow.com>

2. THE UNIVERSITIES OF GLASGOW

THE UNIVERSITY OF STRATHCLYDE in Glasgow **- Useful learning in the heart of the City**

The University of Strathclyde has long been renowned as 'the place of useful learning'. Creativity and innovation underpin research throughout the University. This same enterprising spirit carries over into course design and teaching methods, whether for undergraduates just starting out or those with professional careers, and to consultancy services, which are used by the full range of private to public sectors. In all areas, the University emphasises relevance - to the individual, to society, to the economy.

The core of the University dates from 1796, when Anderson's Institution was founded with a legacy from Professor John Anderson, an educational reformer who believed in education for all and who organised classes attended by working men and women. The Institution grew to become the Royal College of Science and Technology, at one time Western Europe's largest science and engineering college. With continued growth and mergers with other higher education institutions, the University of Strathclyde was christened in 1964, becoming the first university in Scotland created by Royal Charter. Strathclyde is now Scotland's third largest university, with over 15,000 students, 3,500 staff and an annual turnover of £166 million.

The University's research income averages over £25 million each year, and over thirty spin-out companies have been created from Strathclyde research. Royalties from research patents generate income to the University of about £30 million, making Strathclyde one of the UK's top ten universities in patent income. Strathclyde research achievements include, among many others: Leucovorin, a major cancer chemotherapy recovery agent, and Atracurium, a muscle relaxant now widely used in surgery. Ongoing research is wide-ranging, with the first of six UK postdoctoral centres in medical devices established in 2003; a new facility for electronic pasteurisation and sterilisation techniques opened in 2004; a multimillion pound Basic Technology Grant for micro-LED technology research; the launch of a national centre for autism research; among many other achievements.

One important aspect of research at Strathclyde is the focus on collaboration - inter-disciplinary, institutional, and international. The research collaboration with the University of Glasgow, the Synergy initiative, is now five years old. Synergy has created one of Europe's largest pools of expertise in medical/pharmaceutical research; Scotland's largest Graduate Law School; a joint school of social work; and a joint Department of Naval Architecture and Marine Engineering. The University of Strathclyde is also a founder member of the European Consortium of Innovative Universities, a framework for the development of collaborative research and teaching programmes involving eleven higher education institutions across Europe.

In the past decade alone, Strathclyde's student population has grown by 60 percent. With over 15,000 students and a further 45,000 studying part-time or taking short courses. The University is at the forefront in the UK in creating novel interactive teaching environments, having established Europe's first interactive classroom in 1997. In partnership with IBM, Strathclyde, the first 'ThinkPad University' in the UK, has expanded its innovative use of technology through the Strathclyde Laptop Initiative - the first such scheme in the UK introduced in 2000, which offers students and staff a range of laptop packages, configured to allow flexible, wireless access to the University's network across the campus. The technology has been further enhanced with the introduction in 2004 of the Strathclyde E-learning Environment, a focal point for all student information, support, guidance and class updates using WebCT.

Strathclyde's strong identity as 'the place of useful learning' is based on its long history of offering teaching and research relevant to the development of industry and the economy as well as society and its people. There is a clear understanding among staff and students that education should meet the needs of employers as well as developing individuals. The University is partnered with some of the largest, and smallest, businesses worldwide, in research, product development, knowledge transfer, continuing professional development, and by supplying employable graduates. In a national survey of employers for the Association of Graduate Recruiters, the University of Strathclyde was the only Scottish university of the top ten UK university careers services. For more information please consult : www.strath.ac.uk

THE UNIVERSITY OF GLASGOW

- A university in the great European tradition

The University of Glasgow dates from the middle of the fifteenth century, a time of critical change in Europe.

In 1451, the Scottish King James II persuaded Pope Nicholas V to grant a bull authorising Bishop Turnbull of Glasgow to set up a university. Modelled on the University of Bologna, Glasgow was, and has remained, a University in the great European tradition.

The University played its distinguished part in the Enlightenment and in fostering the research and inquiry which prepared the ground for the Industrial Revolution in which the city of Glasgow was to play a world role.

Today, the University of Glasgow is one of the UK's leading universities with an international reputation for its research and teaching and an important role in the cultural and commercial life of the country.

Firmly rooted in the West of Scotland from where it recruits 50% of its students, the University of Glasgow has also had a global vision for many years, for instance, attracting Japanese students from as early as the 1870s. We now welcome students from one hundred and sixteen countries as well as

sending large numbers of students on study periods abroad. Today's research projects are typically international, with academics from every continent working in Glasgow while the University's own staff make valued contributions to collaborative work with some 200 institutions around the world.

The University of Glasgow has one of the largest research bases in the UK, with an annual income from research grants and contracts of over £95M in 2003-04. It has around 3400 researchers and around 96% of its academic staff are based in departments undertaking international quality research (RAE 2001). It has recently been placed in the top ten research-intensive universities in the UK and achieved the highest rate of increase of those ten in its research income over the past five years (58% growth).

The University of Glasgow has strong links with business and industry at a national and international level and gives a high priority to collaborative research. In 1997 it created Research and Enterprise (R&E) which has become one of the largest university commercialisation offices in Europe, based firmly on the belief that research and enterprise activities have to be integrated, proactive and world class. Cutting-edge discoveries in biomedicine, engineering and other areas are being commercialised successfully.

The University provides challenging and supportive teaching in a research-led environment, with special support for international students. Students on a comprehensive range of undergraduate, taught postgraduate, and research degree programmes, enjoy living and working in Scotland's resurgent cultural capital.

The University is a member of the Russell Group of major UK research-led universities and a founder member of Universitas 21, an international grouping of universities dedicated to setting world-wide standards for higher education. For more information please consult : www.gla.ac.uk

GLASGOW CALEDONIAN UNIVERSITY

- Where careers come first

Glasgow Caledonian University is Scotland's fourth largest university in terms of student recruitment with 15,000 students. It was formed in 1993 when Queen's College and Glasgow College of Technology merged to receive university status. Since then it has established a reputation for providing vocationally focused programmes - currently 92% of the university's graduates seeking employment find work within six months of graduation.

Glasgow Caledonian University has over 90 undergraduate, and 40 postgraduate programmes, and a large number of students engaged in research for PhDs in topics that put them at the forefront of their disciplines.

The university has eight academic schools in the disciplines of: Business, Built and Natural Environment; Computing and Mathematical Sciences; Engineering Science and Design; Health and Social Care; Law and Social Sciences; Life Sciences and Nursing, Midwifery and Community Health.

The university has a long tradition of working in partnership with the private, public and voluntary sectors. This has included collaboration with organisations such as Microsoft, Bovis Lend Lease (Scotland), CISCO Systems, and Scottish Enterprise on the development of programmes, facilities and research capacity.

With the celebration of its tenth anniversary in 2003 the university took the opportunity to build on these and other successes and develop new objectives for the future. As a result of this its 2010 Vision was developed - a vision to position Glasgow Caledonian as Scotland's most entrepreneurial, innovative, inclusive and responsive university.

The city centre campus is also undergoing a transformation, to provide the physical infrastructure in support of the 2010 Vision. At the centre of this is the new Learning Centre, which is currently under construction and due to be completed in the 2005-06 academic year. It will house a learning café, exhibition area and student services mall, as well as increase the number of study spaces on campus to 1,800 - creating a higher than the average ratio of students to study spaces than in traditional universities in Scotland. For more information please consult : www.gcal.ac.uk

3. WEATHER AND CLOTHING

The average temperature in Glasgow at the end of March/beginning of April is 7°C. Warm clothes and a raincoat are advised. For all excursions and tours, comfortable shoes and clothing are recommended.

4. VISAS

All visitors will require a valid passport to enter the United Kingdom. Citizens of most European countries do not require visas to enter the UK. If you are unsure whether you will need a visa please visit www.ukvisas.gov.uk. If needed, a visa application form can be downloaded from this website. The Convention Secretariat can provide you with an official invitation letter to assist with your application. Please send an email with your full name, address, fax and telephone number to Glasgow-convention@concorde-uk.com should you require an official invitation letter.

5. TRAVEL AND LOCAL TRANSPORTATION

An on-line map of Glasgow is available at: www.gla.ac.uk/general/maps/glasgowmap.pdf

Getting there by plane

Forty airlines from 80 destinations fly to Glasgow. There are over 40 daily flights from London airports to Glasgow International Airport. Budget airlines operating flights to Glasgow include: *Easyjet*, *Flygobespan*, and *Flybe*. For a full list of UK airports and websites please consult: <http://www.flightinformation.co.uk/airports.html>.

Glasgow Airport to Glasgow city centre

Convention welcome desks will be located at the airport in both the international arrivals and domestic arrivals areas.

- **By taxi:** Delegates can take a taxi into the city centre. The taxi pick-up point is located outside the Domestic Arrivals area of the terminal. Cost (approximate): £18.00. Journey time: 20 minutes.
- **By bus:** Alternatively, an express coach service runs frequently from outside the terminal building to the city centre (Bus Stop Bays 1 and 2), Bus number '905' run by *Citylink* and *Fairline*. All services have drop off points at various locations in the city including close to Glasgow Central and Queen Street railway stations and at Buchanan Bus Station. Cost: £3.30 single and £5.00 return ticket. Journey time: 25 minutes. The city centre bus stops have an airport logo.

Getting there by Rail

The UK rail service is operated by a number of independent train operators. All UK Train tickets can be bought before you board the train from the station ticket desk or in advance by telephone or online by credit card. For cheaper ticket prices ('super-saver'), please book more than two weeks in advance. Pre-paid tickets can be delivered by post, normally free, to anywhere in Europe or picked up at your train station of departure, from a ticket desk or ticket machine. For UK National Rail Enquiries please consult <http://www.nationalrail.co.uk> or Tel: +44 8457 484950 (24-hours).

From London to Glasgow

The UK train operator GNER operates hourly trains from London (EUSTON Station or KINGS CROSS Station) to Glasgow (CENTRAL Station). Journey time: 5 hours; Return ticket: £90.00+/- ('saver return'). For booking and enquiries: <http://www.gnertickets.co.uk> or Tel: +44 845 7 225225.

From Glasgow Central Station into Glasgow city centre

- **Glasgow Central Station** is a key hub in the national rail network. A bus service operates from Gordon Street at the front of the station, to Glasgow Queen Street Station and Buchanan Bus Station in the centre.
- **Glasgow Queen Street Station** is the second main line station situated in the city centre as well as providing excellent links to areas in and around Greater Glasgow.

Getting there by Road

The main M74 north/south motorway allows quick, easy access to the entire region.

Approaching from the south, follow the M74 motorway past Hadrian's Wall through the heart of the region and on to Glasgow city centre. The Clyde Valley Tourist Route (via the A73, A72 and A702) offers motorists a relaxed and scenic alternative through the South Lanarkshire countryside.

Approaching from the north, the M9 motorway takes you through North Lanarkshire to Glasgow and from the east the M8 from Edinburgh travels through Glasgow city centre.

For additional information about driving in the UK including maps, route planners, and travel insurance, visit the Automobile Association's (AA) website: www.theaa.com.

6. ACCOMMODATION

Hotel reservations can be made online when you register for the Convention.

A selection of hotels is available in different price categories. The hotels listed below are located in the city centre, and are a maximum of 15-30 minutes (either by foot, public transport or taxi) from the University of Glasgow where the Convention will take place.

An on-line map of Convention location is available at: www.gla.ac.uk/general/maps/glasgowmap.pdf.
An on-line map of the location of the hotels is available at: www.eua-strath.org.

Transportation will be available from the Convention hotels to the Convention venue in the morning and evening. Coaches will be provided for *all* participants to attend the official social events. The transportation schedule will be supplied upon registration and will be made available at the relevant hotels.

Rates per room are shown in Pounds Sterling (breakfast and VAT included)

Name of hotel	Star rating	Single Room	Double/Twin Room	Breakfast
Hilton Glasgow	5	£120.00	£130.00	Full Scottish
Radisson Glasgow	4	£115.00	£125.00	Full Scottish
Holiday Inn Theatreland	4	£115.00	£125.00	Full Scottish
Langs Hotel	4	£110.00	£120.00	Full Scottish
Hilton Glasgow Grosvenor	4	£100.00	£120.00	Full Scottish
Best Western Milton Glasgow	4	£99.00	£109.00	Full Scottish
Thistle Glasgow	4	£80.00	£95.00	Full Scottish
Jurys Glasgow	3	£80.00	£80.00	Full Scottish
Corus Hotel	3	£70.00	£80.00	Full Scottish
Express by Holiday Inn Theatreland	3	£72.00	£72.00	Continental
Ibis Glasgow	3	£69.95	£69.95	Continental
Bewleys Glasgow	3	£59.00	£59.00	Room Only
Euro Hostel	2	£29.00	£37.00	Light B'fast

Hilton Glasgow*****

William Street
Glasgow, G3 8HT

The stunning Hilton Glasgow is the only five star hotel in the city centre. Instantly recognisable by guests and locals alike, Hilton Glasgow is one of Scotland's premier hotels. It features a wealth of luxurious facilities, including 319 stylish and beautifully appointed bedrooms, fine dining restaurants and bar, substantial conference suites, and a wonderful Health Club which includes a 15 metre indoor swimming pool, sauna, spa, steam room, solarium and a fully equipped gym. Use of the Health Club is complimentary for guests. There is private underground parking for 200 cars.

Distance to Convention venue: approximately 20 walking minutes, 10 minutes by taxi

Radisson SAS Glasgow****

301 Argyle Street
Glasgow, G2 8DL

The purpose built, architecturally imposing Radisson SAS Hotel lies in the very heart of Glasgow's city centre. The hotel has 250 stylishly designed rooms including Business Class, some super feature suites and an impressive Presidential suite. All rooms are air conditioned and have both wireless and broadband high speed access. The hotel has two restaurants and bars. Lastly, take the time out to relax in the large Health and Leisure Club complete with 15m pool, sauna and jacuzzi.

Distance to Convention venue: approximately 25 walking minutes, 10 minutes by taxi

Holiday Inn Glasgow City Centre Theatreland****

161 West Nile Street
Glasgow, G1 2RL

This recently refurbished hotel offers 113 guest bedrooms with themed penthouse suites and is located in the heart of the city centre's theatreland, making it an ideal choice for visitors wanting to take advantage of all the city has to offer - theatre, concerts, shopping, night clubs. It has a range of luxury accommodation to suit individual requirements, and boasts the fine French Mediterranean brasserie, La Bonne Auberge, which caters for both casual and gourmet diners. Being in the city centre, the hotel is easily accessible by all forms of transport.

Distance to Convention venue: approximately 30 walking minutes, 10 minutes by taxi

Langs****

Port Dundas Place
Glasgow, G2 3LD

This contemporary hotel is located in the heart of Glasgow's vibrant theatre, shopping and cultural centre. Each of its 114 rooms has the latest in entertainment technology, beautifully designed furniture and luxuriously appointed bathrooms. There are two award-winning restaurants to choose from, offering sumptuous menus, and two vibrant yet atmospheric bars in which to enjoy a relaxing drink. The Oshi Spa, with its fabulous facilities, is an oasis of calm for body and mind in the heart of the city, while Langs 'Sixth Floor' offers you an exciting mix of entertainment, lifestyle, culture and fashion.

Distance to Convention venue: approximately 30 walking minutes, 10 minutes taxi ride

Hilton Glasgow Grosvenor****

1-10 Grosvenor Terrace
Great Western Road
Glasgow, G12 0TA

The Hilton Glasgow Grosvenor is a four star hotel which enjoys one of the city's most fashionable West End addresses and sits close by the beautiful Botanic Gardens. It is the perfect base from which to explore the city, and blends a boutique style atmosphere with relaxed service and attention to detail. All 96 bedrooms are equipped to the highest standard, and facilities have been carefully provided for travellers and business travellers. Guests can enjoy West End breakfasts, lunch and dinner, or find time to relax in Studio One, the West End Piano Bar or the Terrace Lounge.

Distance to Convention venue: approximately 10 walking minutes, short taxi ride

Best Western Milton Glasgow Hotel and Spa****

27 Washington Street
Glasgow, G3 8AZ

The Milton Glasgow Hotel and Spa is a four star hotel in the city centre. The feng shui designed bedrooms have all modern requirements including air conditioning, fully stocked mini bar, online internet access and your own keyboard in your room, a choice of blockbuster movies, a cd collection and kids movies. The hotel boasts fantastic leisure facilities with 50 foot pool, sauna, steam room, Jacuzzi and gymnasium. Free Car Park

Distance to Convention venue: approximately 25 walking minutes, 10 minutes taxi ride

Thistle Glasgow****

Cambridge Street
Glasgow, G2 3HN

This four star hotel is located at the heart of Glasgow's entertainment and shopping area. It is ideally situated for visitors to explore this fascinating city and immerse themselves in the culture and grandeur which makes it so famous. All 302 recently refurbished bedrooms rooms are fully equipped, the Otium Health and Leisure Club offers swimming pool, sauna, steam room, spa pool and work-out facilities, and there is private parking for guests. The Cabin Bar and Cabin Restaurant provide a range of snacks and excellent meals.

Distance to Convention venue: approximately 30 walking minutes, 10 minutes taxi ride

Jurys Inn Glasgow***

60-96 Jamaica Street
Glasgow, G1 4QE

The Jurys Inn Glasgow offers guests a great city-centre location, close to the main shopping and commercial centres. Recently opened, the hotel offers a superior level of budget accommodation. The 321 rooms offer satellite TV, high speed internet access and air conditioning. The hotel has a bar and full restaurant.

Distance to Convention venue: approximately 25 walking minutes, 10 minutes taxi ride

Corus Hotel***

377 Argyle Street
Glasgow, G2 8LL

The Corus Hotel enjoys a city centre location and is perfectly situated for visiting Glasgow's tourist attractions and shops. Its 121 bedrooms are tastefully decorated and well equipped. Guests can take advantage of the state-of-the-art Olio restaurant, which offers a range of interesting dishes from around the world, plus some Scottish favourites - with a twist!, or they may pop into the bar for a pre-dinner drink or the Espresso coffee shop. There is no on-site parking, however, a public car park is located nearby.

Distance to Convention venue: approximately 30 walking minutes, 10 minutes taxi ride

Express by Holiday Inn Theatreland***

165 West Nile Street
Glasgow, G1 2RL

Situated in the heart of the city, and within the theatreland district, Express by Holiday Inn is ideal for the theatre-goer, shopper and tourist. All 80 bedrooms are superbly appointed, with modern bathrooms, power showers, bright airy décor and satellite TV as standard. Guests will enjoy visiting La Bonne Auberge, the French Mediterranean brasserie located adjacent to the hotel and the Di Maggio Pronto, Pasta and Pizza restaurant nearby. The hotel is within walking distance of all manner of restaurants, night clubs, theatres and cinemas.

Distance to Convention venue: approximately 30 walking minutes, 10 minutes taxi ride

Ibis Glasgow***

220 West Regent Street
Glasgow, G2 4DQ

This modern city centre, purpose-built hotel is ideal for business or leisure, with a wide selection of local restaurants nearby, 24-hour reception, and snack availability. All rooms are en-suite and adequately equipped. Guests will find theatres and cinemas within easy walking distance, and will discover a wide variety of contemporary bars and wine bars in the surrounding area. Main shopping areas are within 10-15 minutes' walking distance.

Distance to Convention venue: approximately 20 walking minutes, 10 minutes taxi ride

Bewleys Glasgow***

110 Bath Street
Glasgow G2 2EN

This modern hotel located in the city centre offers spacious rooms with all modern conveniences including Tea & Coffee making facilities, Sky TV, fax and modem point and trouser press, iron and ironing board. The Loop Restaurant on the ground floor is open from 7am and offers a variety of food in a relaxed atmosphere.

Distance to Convention venue: approximately 20 walking minutes, 10 minutes taxi ride.

Eurohostel**

318 Clyde Street
Glasgow, G1 4NR

The Eurohostel offers the ultimate in budget/basic hostel accommodation with bunk beds and en-suite facilities (towels included) in the centre of Glasgow. It is ideally located for both leisure and business purposes within easy walking distance of George Square, Canon Street, Merchant City, the major shopping district, clubs and restaurants. Central station is just round the corner. Facilities include a communal lounge with Sky TV, a self-catering kitchen for all guests to use and the relaxing 'Osmosis' bar. Internet facilities and laundry facilities are available for all guests at a small cost. A light breakfast of tea/coffee, cereal and toast is included within the room rate. Bedlinen is provided, however, guests are required to make their own beds. - Full prepayment is required for this accommodation. Please note there is a fixed administration charge of £10 on any booking reserved at the Eurohostel. (This should be added to the total cost of your full prepayment)

Distance to Convention venue: approximately 25 walking minutes, 10 minutes taxi ride

7. SOCIAL PROGRAMME

The Convention registration fee for participants and accompanying persons covers the following social events:

Welcome Reception, Wednesday 30th March (19.00 – 21.00)

The Convention Welcome Reception will be held in the elegant Victorian gothic surroundings of the imposing Barony Hall at the University of Strathclyde.

Civic Reception, Thursday 31st March (20.00 – 22.00)

The Civic Reception will be held in Glasgow City Chambers, and hosted by The Right Honourable The Lord Provost of the City of Glasgow. The City Chambers has been described as 'the finest specimen of Victorian architecture in Europe' and the building is a unique example of Victorian opulence. Entertainment and refreshments will complement the evening.

Gala Evening, Friday 1st April (20.00 – 22.30)

The unique [Glasgow Science Centre](#) is Scotland's flagship visitor attraction and biggest Millennium project. The Science Centre is located on the River Clyde, the river which historically made Glasgow the Second City of the British Empire. The Science Centre is architecturally stunning, made up of 3 titanium clad landmark buildings. Inside, an exhibition of hands-on science and technology featuring more than 10 000 m² of dynamic interactive exhibits can be explored. In addition there is an IMAX theatre and the World's only 360 degree rotating tower. All three areas afford outstanding views over the entire city. The evening will take the form of a drinks reception, followed by a buffet comprising good food with a Scottish twist, fine wine, and local entertainment.

8. PROGRAMME FOR ACCOMPANYING PERSONS

The accompanying persons registration fee includes: the Welcome Reception at the Barony Hall, the Civic Reception at Glasgow City Chambers, the Gala Evening at the Glasgow Science Centre, and a half-day coach tour of Glasgow City including the Burrell Collection.

Glasgow City and the Burrell Collection (1/2 day), Thursday 31st March

Glasgow, Scotland's largest city, is one of the liveliest and most cosmopolitan destinations in Europe - a city of culture, a city of design, a city for everyone! This short introduction to the city will cover a panoramic tour including many historic and traditional elements of Scottish Culture. The tour will end with a visit to the Burrell Art Collection in Pollok Country Park where more than 8,000 art objects from around the world, amassed in a lifetime by the Glasgow shipping magnate Sir William Burrell, are housed.

9. OPTIONAL TOURS

Edinburgh, the Capital City (full day), Friday 1st April

This scenic tour of Edinburgh will include the sweeping Georgian Terraces and Crescents of the New Town, the Royal Mile, and Edinburgh's historic buildings. A tour of the Castle will provide an unrivalled opportunity to view the city; and within the Castle there is much to see. The historic apartments include the Great Hall whilst the Royal Apartments include the tiny room in which Mary, Queen of Scots gave birth to the boy who was to become James VI of Scotland and James I of England upon the death of Queen Elizabeth in 1603. The ancient Honours of Scotland - the Crown, the Sceptre, and the Sword of State, are on view in the Crown Room. After the visit to the Castle there will be free time for lunch and independent sightseeing or shopping.

Ticket Price: £42.00

Glengoyne Distillery and Loch Lomond (1/2 day), Saturday 2nd April

No trip to Scotland would be complete without a visit to the home of Scotland's national drink. For more than 150 years Glengoyne distillery has been working continuously. Its traditional methods have been handed down from generation to generation to produce a distinctive malt whisky enjoyed by a growing number of connoisseurs. The tour of the distillery will allow for a taste of the end product as well as an opportunity to shop for related products! At Balloch there will be a stop to enjoy the panoramic views from Lomond Shores in the Loch Lomond National Park before returning to Glasgow.

Ticket Price: £30.00

Post-Convention Tour to the Highlands and Isle of Skye, Sunday 3rd April – Tuesday, 5th April 3 days

On leaving the city of Glasgow we enjoy views to Stirling Castle and the Wallace Monument before by-passing the fair city of Perth to the tiny village of Blair Atholl to visit Blair Castle, the seat of the Clan Murray, the chief of which is the only person in Britain allowed to have his own standing army (now purely ceremonial!). The second day of the tour embraces a full day excursion to the beautiful island of Skye, by way of lonely Achnasheen and through dramatic Glen Carron to Eilean Donan Castle perched on its island at the heart of Loch Duich. The tour continues "over the sea to Skye" and we drive through the island to visit Portree, the island's pretty main town. We cross back to the mainland where there is a chance for some monster hunting as we visit Castle Urquhart on the shores of Loch Ness. The final day includes a drive through the Great Glen to Fort William and through the dramatic scenery of Glen Coe, scene of the terrible massacre in 1692. On over bleak and desolate Rannoch Moor to the gentle shores of Loch Lomond where we have a chance for some last minute photographs and shopping at Loch Lomond Shores before returning to Glasgow.

Price per person (sharing a twin/double room)	£305
Price per person (in a single room)	£395

The tour Includes:

- 2 nights accommodation in rooms with private facilities
- full Scottish breakfasts
- table d'hôte dinners
- luxury coach transfers
- Blue Badge Scottish Tourist Guides
- Experienced Drivers
- admission to all sights, museums and castles
- VAT 17.5%

Tour does not include:

- Lunches
- Drinks, other than as mentioned in the itinerary
- Items of personal nature such as newspapers, room service, telephone calls etc
- Passenger baggage insurance
- Gratuities for driver/guide

10. WORKING LANGUAGE

English will be the working language of the Convention. No simultaneous interpretation will be available.

III. REGISTRATION INFORMATION

1. PARTICIPANTS

All 750 EUA members as well as key partners and stakeholders are invited to the Convention. Registrations will be accepted within the limit of available space. Priority will be given to those who register early.

2. REGISTRATION FEE

	Registration fee on or before 2 February 2005 (Pounds Sterling)	Registration fee after 2 February 2005 (Pounds Sterling)
EUA Members	£ 320.00	£ 375.00
Other invited participants	£ 375.00	£ 415.00
Accompanying persons	£ 130.00	£ 150.00

The registration fee has to be paid in pounds sterling. The registration fee, payable in advance of the event, includes attendance at the Convention, lunches, coffee breaks, all materials, the Welcome Reception on Wednesday March 30th, the Civic Reception on Thursday March 31st and the Gala Evening on Friday April 1st. It does not cover the optional post-Convention excursions.

The accompanying persons fee includes the Welcome Reception on Wednesday March 30th, the Civic Reception on Thursday March 31st, the Gala Evening on Friday April 1st, and the Glasgow City tour on Thursday March 31st. It does not cover the optional Convention excursions.

3. CONVENTION REGISTRATION

Participants are invited by EUA to register for the Convention on-line on the EUA website www.eua.be *Concorde Services Limited* in Glasgow is handling enrolments, your hotel accommodation booking and any optional excursions you select.

Convention registration

After receiving your invitation to the Convention from EUA by e-mail, you will have access to all Convention information and an **on-line registration form** on the EUA website which you are kindly asked to complete and submit to *Concorde Services Limited*.

To register, log in on the EUA website www.eua.be with your username and password; under "Invitations", click on "Glasgow Convention" and follow the instructions.

For any technical assistance please contact Concorde Services Limited on Glasgow-convention@concorde-uk.com, Tel: +44(0)141 331 0123, Fax: +44(0)141 331 0234.

4. PAYMENT AND CANCELLATION POLICY

Concorde Services encourage participants to pay online by credit card (visa or mastercard) upon registration. The transaction is made on a secure 'https' page, which ensures that your personal details are protected by a firewall. Other means of payment include cheque/bankers draft or bank transfer, details supplied upon registration.

All cancellations must be received in writing by Concorde Services Limited. Cancellations postmarked before 2 February 2005 will receive a 75% refund of the registration fee(s), including any tours booked. For cancellations postmarked after 2 February 2005, the registration fee(s) and tour payments are not refundable. Substitutes will be accepted at any time provided that Concorde Services Limited is advised of the change.

For all questions concerning payment, please contact Concorde Services Limited on *Glasgow-convention@concorde-uk.com*, Tel: +44(0)141 331 0123, Fax: +44(0)141 331 0234.

5. HOTEL RESERVATIONS AND CANCELLATION POLICY

You can book a hotel room when you register online for the Convention on the EUA website www.eua.be. Conditions for hotel reservations:

- No reservation will be made nor confirmed before Concorde Services Limited receive the hotel room booking deposit of one night's stay and Convention registration fee.
- The remainder of the hotel payment must be settled directly with the hotel **before** departure.
- Cancellations must be received in writing by Concorde Services Limited up to and including 2nd February 2005. Prior to this date, deposits will be refunded less a £50 administration fee. After this date, deposits are non-refundable. However, substitution of attendees can be made at any time.
- In the event of non-arrival, the hotel will release the reservation by 09.00 hours the following day and the deposit is non-refundable. Hotels reserve the right to charge the full cost of any booking in the event of any nights cancelled after 25th February 2005.
- Concorde Services Limited will endeavour to meet all accommodation requests. However, should your preferred accommodation choice be unavailable, Concorde Services Limited reserves the right to make your booking at the nearest available alternative.

Hotel reservations at the Convention rates cannot be guaranteed after 25th February 2005, Early booking is therefore encouraged.

For all questions concerning hotels, please *contact Concorde Services Limited on Glasgow-convention@concorde-uk.com*, Tel: +44(0)141 331 0123. Fax: +44 (0) 141 331 0234

6. CONFIRMATION OF REGISTRATION

A pre-confirmation of registration, including hotel reservation details and other information will be sent by Concorde Services Limited to all registered participants, as soon as possible after on-line registration has been completed. The final confirmation will be sent after payment has been made (hotel booking and registration fee). In addition, joining instructions will be sent out by email in February 2005, to assist with the planning of your visit to Glasgow.

7. CONVENTION SERVICE CENTRE AND REGISTRATION DESK

The Convention Service Centre and Registration Desk for the Convention and General Assembly* will be open as follows:

<i>Day</i>	<i>Location</i>
Wednesday 30 March 18.30 – 21.00	Barony Hall, University of Strathclyde
Thursday 31 March 08.00 – 19.00	Concert Hall, University of Glasgow
Friday 01 April 08.00 – 18.30	Concert Hall, University of Glasgow
Saturday 02 April 08.00 – 14.30	Concert Hall, University of Glasgow

**voting members can register for the General Assembly on Wednesday evening and Thursday morning until 09.30.*

8. DISCLAIMER

All best endeavours will be made to present the programme as printed. However, the Convention organisers and its agents reserve the right to alter or cancel, without prior notice, any arrangements, timetables, plans or other items relating directly or indirectly to the Convention, for any cause beyond its reasonable control. The Convention organisers and its agents are not liable for any loss, or inconvenience caused as a result of such alteration. In the event of cancellation of the Convention all prepaid fees will be refunded in full. However, the Convention organisers and its agents are not liable for any loss or inconvenience caused as a result of such cancellation. Delegates are advised to take out their own travel insurance and to extend their policy to cover personal possessions as the Convention does not cover individuals against cancellations of bookings or theft or damage to belongings.

IV. USEFUL ADDRESSES

Co-ordination in Glasgow

For enquiries regarding registration, hotel accommodation, social events, accompanying persons programme, excursions, payments, please contact:

Concorde Services Limited
4B, 50 Speirs Wharf
Port Dundas
Glasgow, G4 9TB

phone: +44 141 331 0123
fax: +44 141 331 0234
e-mail: Glasgow-convention@concorde-uk.com
web: www.eua-strath.org

EUA Co-ordination in Brussels

For enquiries regarding the programme, please contact: Glasgow-convention@eua.be

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Glasgow Information

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Glasgow G2 1DY
Scotland

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fax: +44 141 566 4073
e-mail: enquiries@seeglasgow.com
web: www.seeglasgow.com